Customer Information Update

Improving For You
Upgrades ongoing at the North Sydney and Port aux Basques Terminals

Marine Atlantic is making significant investments in all aspects of our Corporation as part of our ongoing renewal process. The first phase of this process was fleet renewal; the second phase is renewing our shore-based infrastructure. As part of our shore-based renewal program, significant upgrades are taking place at the North Sydney and Port aux Basques terminal properties this fall and winter.

In North Sydney, projects including the construction of a new stevedore building, upgrading and expanding the marshalling yard, improving the electrical infrastructure system, replacing scour pads at the docks, removing retired buildings and extensive renovations to our docking infrastructure are major pieces of our scheduled upgrades.

In Port aux Basques, projects including the renovation of the terminal building, the renewal of docking infrastructure, the expansion of our drop trailer facility, new building infrastructure and upgrades to our parking lot lighting system are major pieces of our scheduled upgrades.

Your safety is important to us.

During the construction phase, contractors will be working at various locations throughout our terminal properties. While the project plan has been designed to minimize the impact on our customers, we ask for your assistance during this period of increased activity. Please familiarize yourself with posted signage and avoid construction areas.

If you have any questions regarding our renewal process, please feel free to speak to a member of our team. Thank you for choosing Marine Atlantic.

Andrew Tobin
Customer Service Manager

Activity during Week of November 5th

North Sydney
- Shutdown of Gulfspan Dock and upgrade project to begin November 6
- Ongoing trenching for electrical system upgrade (impact to onsite parking)
- Preparation for demolition of old stevedore building (barricaded area)
- Ongoing expansion of southern marshalling yard

Port aux Basques
- Ongoing upgrades to interior of Terminal Building
- Ongoing Gulfspan Dock Renovation Project (dock out of service)
- Ongoing Construction of new checker’s building
- Erection of three new lighting masts (impact to onsite parking)

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